

# Family Professional Partnership - *A Continuum Toward Collaboration*

	<b>Conventional System</b>	<b>Cooperative System</b>	<b>Collaborative System</b>
<b>S Y S T E M</b>	<ul style="list-style-type: none"> <li>*Families are viewed as system/agency obligations – recipients;</li> <li>*Resource distribution and policies center around agency mandates and specializations.</li> </ul>	<ul style="list-style-type: none"> <li>*Policy makers may include families as guests, participants in focus groups;</li> <li>*The opinions of families are solicited as representatives of a consumer group, to be considered in governance, resource, policy decisions.</li> </ul>	<ul style="list-style-type: none"> <li>*Policy makers view family members as partners in governance, resource, policy decisions;</li> <li>*Decisions are not made without meaningful/equal status family participation; procedures to ensure family inclusion in system, program, and practice levels are implemented;</li> <li>*Resource distribution and policies promote a flexible and active community of families, providers and citizen helpers to achieve common goals.</li> </ul>
<b>P R O G R A M</b>	<ul style="list-style-type: none"> <li>*Agency/organization program managers view families as clients, patients - recipients of services/treatment;</li> <li>*Resource decisions consider # of families projected to need certain service slots within confines of agency mandates and resources.</li> </ul>	<ul style="list-style-type: none"> <li>*Agency/organization program managers may include families as guests in governance groups, participants in focus groups to assess client satisfaction and needs;</li> <li>*Resource decisions consider # of families projected to be 'shared' as common clients across agencies.</li> </ul>	<ul style="list-style-type: none"> <li>*Agency/organization program managers view families as valued experts in their own right, as partners who possess resources, community information and influence;</li> <li>*Family inclusion in planning, management and evaluation decisions is 'a given', efforts to ensure participation a priority;</li> <li>*Resource distribution is planned, implemented and assessed by community coalitions, measured by outcomes of common goals.</li> </ul>
<b>P R A C T I C E</b>	<ul style="list-style-type: none"> <li>*Families must seek services within confines of each agency, organization;</li> <li>*Services are generally 'one size fits all', according to the agency/organization's mandates;</li> <li>*Services are designed, delivered, and evaluated by providers.</li> </ul>	<ul style="list-style-type: none"> <li>*Families receive case management/ coordination to assist access to services across agencies, organizations;</li> <li>*Services are designed, delivered by providers, with some/isolated modification to meet unique family needs;</li> <li>*Family input in evaluation of services is sought.</li> </ul>	<ul style="list-style-type: none"> <li>*Service planning and implementation is driven by family strengths and needs, reflecting family context and culture;</li> <li>*Services are broadened to incorporate wraparound approaches to fill service gaps according to unique family strengths and needs - a one-family/one-plan;</li> <li>*Families are full partners in the design, delivery, and evaluation of services.</li> </ul>